ATRIO Choice Rx (PPO) offered by ATRIO Health Plans

Annual Notice of Changes for 2023

You are currently enrolled as a member of ATRIO Choice Rx (PPO). Next year, there will be some changes to the plan's costs and benefits. *Please see page 4 for a Summary of Important Costs, including Premium.*

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at **atriohp.com**. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

• You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

What to do now

1. ASK: Which changes apply to you

Check the changes to our benefits and costs to see if they affect you.

- Review the changes to Medical care costs (doctor, hospital).
- Review the changes to our drug coverage, including authorization requirements and costs.
- Think about how much you will spend on premiums, deductibles, and cost sharing.
- ☐ Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
- ☐ Think about whether you are happy with our plan.
- 2. COMPARE: Learn about other plan choices
- Check coverage and costs of plans in your area. Use the Medicare Plan Finder at <u>www.medicare.gov/plan-compare</u> website or review the list in the back of your *Medicare & You 2023* handbook.
- ☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.
- 3. CHOOSE: Decide whether you want to change your plan
 - If you do not join another plan by December 7, 2022, you will stay in ATRIO Choice Rx.

- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023.** This will end your enrollment with ATRIO Choice Rx.
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Additional Resources

- Please contact our Customer Service number at **1-877-672-8620** for additional information. (TTY users should call 711). Hours are 8 a.m. to 8 p.m. local time, seven days a week from October 1 to March 31. From April 1 to September 30 hours are 8 a.m. to 8 p.m. local time, Monday through Friday.
- This document is available in other alternative formats, such as large print.
- Coverage under this Plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About ATRIO Choice Rx

- ATRIO Health Plans has PPO and HMO D-SNP plans with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal.
- When this document says "we," "us," or "our," it means ATRIO Health Plans. When it says "plan" or "our plan," it means ATRIO Choice Rx.

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Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for ATRIO Choice Rx in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
Monthly plan premium* * Your premium may be higher than this amount. See Section 1.1 for details.	\$0	\$0
Maximum out-of-pocket amounts This is the <u>most</u> you will pay out-of-pocket for your Part A and Part B covered services. (See Section 1.2 for details.)	From network providers: \$4,500 From network and out-of-network providers combined: \$6,500	From network providers: \$4,500 From network and out-of-network providers combined: \$6,500
Doctor office visits	<u>In-Network</u> Primary care visits: \$10 copay per visit	<u>In-Network</u> Primary care visits: \$10 copay per visit
	Specialist visits: \$45 copay per visit	Specialist visits: \$40 copay per visit
	Out-of-Network	Out-of-Network
	Primary care visits: \$50 copay per visit	Primary care visits: \$50 copay per visit
	Specialist visits: \$65 copay per visit	Specialist visits: \$65 copay per visit
Inpatient hospital stays	In-Network	In-Network
	\$400 copay per day for days 1-5; \$0 copay per day for days 6 and beyond	\$400 copay per day for days 1-5; \$0 copay per day for days 6 and beyond
	<u>Out-of-Network</u> \$500 copay per day for days 1-5; \$0 copay per day for days 6-90	<u>Out-of-Network</u> \$500 copay per day for days 1-5; \$0 copay per day for days 6-90

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage	Deductible: \$250 Copayment or Coinsurance during	Deductible: \$250 Copayment or Coinsurance during
(See Section 1.5 for details.)	the Initial Coverage Stage:	the Initial Coverage Stage:
	• Drug Tier 1:	• Drug Tier 1:
	\$5 copay	\$5 copay
	• Drug Tier 2:	• Drug Tier 2:
	\$20 copay	\$20 copay
	• Drug Tier 3:	• Drug Tier 3:
	\$45 copay	\$45 copay
	• Drug Tier 4:	• Drug Tier 4:
	\$95 copay	\$95 copay
	• Drug Tier 5:	Drug Tier 5:
	28% coinsurance	28% coinsurance
	• Drug Tier 6:	Drug Tier 6:
	\$0 copay	\$0 copay

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
Monthly premium	\$0	\$0
(You must also continue to pay your Medicare Part B premium.)		

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amounts

Medicare requires all health plans to limit how much you pay "out-of-pocket" for the year. These limits are called the "maximum out-of-pocket amounts." Once you reach this amount, you generally pay nothing for covered services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
In-network maximum out-of- pocket amount	\$4,500	\$4,500 Once you have paid
Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of- pocket amount. Your costs for prescription drugs do not count toward your maximum out-of- pocket amount.		\$4,500 out-of-pocket for covered services, you will pay nothing for your covered services from network providers for the rest of the calendar year.

Cost	2022 (this year)	2023 (next year)
Combined maximum out-of- pocket amount Your costs for covered medical services (such as copays) from in- network and out-of-network providers count toward your combined maximum out-of-pocket amount. Your costs for outpatient prescription drugs do not count toward your maximum out-of- pocket amount for medical services.	\$6,500	\$6,500 Once you have paid \$6,500 out-of-pocket for covered services, you will pay nothing for your covered services from network or out-of-network providers for the rest of the calendar year.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated *Directories are* located on our website at **atriohp.com** (on the home page, click on *Find a Provider*). You may also call Customer Service for updated provider and/or pharmacy information or to ask us to mail you a directory.

There are changes to our network of providers for next year. Please review the 2023 *Provider Directory* to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

There are changes to our network of pharmacies for next year. Please review the 2023 *Pharmacy Directory* to see which pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Customer Service so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to cost and benefits for certain medical services next year. This information below describes these changes.

Cost	2022 (this year)	2023 (next year)
Acupuncture for lower back pain (Medicare-covered)	<u>In-Network</u> You pay \$45 copay for each Medicare-covered visit.	<u>In-Network</u> You pay \$20 copay for each Medicare-covered visit.
	<u>Out-of-Network</u> You pay \$65 copay for each Medicare-covered visit.	<u>Out-of-Network</u> You pay \$65 copay for each Medicare-covered visit.
Acupuncture (Non-Medicare-	In-Network Not covered	<u>In-Network</u> You pay \$20 copay for each visit
covered)	<u>Out-of-Network</u> Not covered	<u>Out-of-Network</u> You pay \$65 copay for each visit
		Our plan covers up to 30 combined visits for routine acupuncture, routine chiropractic and naturopathy services every year.
		Must use American Specialty Health providers to pay in-network cost sharing for acupuncture services, chiropractic services and naturopathy services.
Chiropractic Services (Medicare-covered)	<u>In-Network</u> You pay \$15 copay for each Medicare-covered chiropractic visit.	<u>In-Network</u> You pay \$20 copay for each Medicare-covered chiropractic visit.
	<u>Out-of-Network</u> You pay 50% coinsurance for each Medicare-covered chiropractic visit.	<u>Out-of-Network</u> You pay \$65 copay for each Medicare-covered chiropractic visit.
Chiropractic Services	<u>In-Network</u> Not covered	<u>In-Network</u> You pay \$20 copay for each visit
(Non-Medicare- covered)	<u>Out-of-Network</u> Not covered	<u>Out-of-Network</u> You pay \$65 copay for each visit
		Our plan covers up to 30 combined visits for routine acupuncture, routine chiropractic and naturopathy services every year.
		Must use American Specialty Health providers to pay in-network cost sharing for acupuncture services, chiropractic services and naturopathy services.

Cost	2022 (this year)	2023 (next year)
Dental Services (Medicare-covered)	In-Network You pay \$45 copay for each Medicare-covered dental services visit.	In-Network You pay \$45 copay for each Medicare-covered dental services visit.
	<u>Out-of-Network</u> You pay \$45 copay for each Medicare-covered dental services visit.	<u>Out-of-Network</u> You pay \$65 copay for each Medicare-covered dental services visit.
Dental Services (Preventive & Comprehensive non-Medicare covered)	Plan provides an annual allowance of \$750 towards preventive and comprehensive dental services at any provider through a Flex Card.	Plan provides an annual allowance of \$1,150 towards preventive and comprehensive dental services at any provider through a Flex Card.
Diabetic Services and Supplies	Prior authorization is required for items over \$750. Quantity limit of 100 Test Strips and 100 lancets per 90- day supply for individuals who are non-Insulin dependent. Quantity limit of 300 Test Strips and 300 lancets per 90-day supply for individuals who are Insulin dependent. 1 lancet device per 6 months for both Insulin dependent and non-Insulin dependent individuals. 1 continuous glucose monitor per 6 months for both Insulin dependent and non- Insulin dependent individuals. Prior Authorization is required for amounts exceeding this quantity limit. No limits on manufacturers for	Prior authorization is required for items over \$750. Quantity limits may apply. Diabetic supplies and services are limited to certain manufacturers. Preferred TestStrips - OneTouch by LifeScan Or FreeSyle by Abbott's. Preferred Continuous Glucose Monitoring system - FreeStyle Libre (Abbott's) or Dexcom.
Doctor Office Visits	diabetic supplies or services.	<u>In-Network</u> Specialist: \$40 copay per visit

Cost	2022 (this year)	2023 (next year)
Emergency Services	In & Out-of-Network You pay \$90 copay for each visit for Medicare-covered emergency services.	In & Out-of-Network You pay \$110 copay for each visit for Medicare-covered emergency services.
Hearing Exams (Non-Medicare- covered)	<u>In-Network</u> You pay \$0 copay for each routine hearing exam (1 routine hearing exam every year).	<u>In-Network</u> You pay \$0 copay for each routine hearing exam (1 routine hearing exam every year).
	You pay \$0 copay for routine hearing aid fitting/evaluation visits (unlimited number of visits for 1 year after purchase).	You pay \$0 copay for routine hearing aid fitting/evaluation visits (unlimited number of visits for 1 year after purchase).
	<u>Out-of-Network</u> You pay \$45 copay for each routine hearing exam (1 routine hearing exam every year). You pay \$45 copay for routine	<u>Out-of-Network</u> You pay \$0 copay when using Amplifon network providers for each routine hearing exam (1 routine hearing exam every year).
	hearing aid fitting/evaluation visits (unlimited number of visits for 1 year after purchase).	You pay \$0 copay for routine hearing aid fitting/evaluation visits (unlimited number of visits for 1 year after purchase).
Meals	<u>In-Network</u> You pay \$0 copay (up to 2 meals per day for 14 days - 28 meals per episode- after a qualifying event; once per year) <u>Out-of-Network</u> Not covered	In-Network You pay \$0 copay (up to 2 meals per day for 14 days - 28 meals per episode- after an inpatient (excluding observations), skilled nursing stay (direct admission/post hospital admits) with prior authorization (unlimited), or for home health recipients with approved home health certification). Out-of-Network Not covered
Medical Supplies	In-Network You pay 17% coinsurance for Medicare-covered medical supplies. Out-of-Network You pay 30% coinsurance for Medicare-covered medical supplies.	In-Network You pay 20% coinsurance for Medicare-covered medical supplies. Out-of-Network You pay 30% coinsurance for Medicare-covered medical supplies.

Cost	2022 (this year)	2023 (next year)
Medicare Part B Prescription Drugs	Step therapy is required for Part B to B drugs	Step therapy is required for Part B to B drugs, and Part D to B drugs
Naturopathy/ Alternative Services (Non-Medicare	In-Network Not covered	<u>In-Network</u> You pay \$20 copay for each visit
covered)	Out-of-Network Not covered	<u>Out-of-Network</u> You pay \$65 copay for each visit
		Our plan covers up to 30 combined visits for routine acupuncture, routine chiropractic and naturopathy services every year. Must use American Specialty Health providers to pay in-network cost sharing for acupuncture services, chiropractic services and naturopathy services.
Occupational Therapy Services	Prior authorization is required after 10 visits	Prior authorization is required after 20 visits
Opioid Treatment Program Services	In-Network You pay 20% coinsurance for each Medicare-covered opioid treatment program services visit. Out-of-Network You pay 50% coinsurance for each Medicare-covered opioid treatment program services visit.	In-Network You pay \$40 copay for each Medicare-covered opioid treatment program services visit. Out-of-Network You pay 50% coinsurance for each Medicare-covered opioid treatment program services visit.
Other Health Care Professionals (e.g. nurse practitioner; physician assistant)	In-Network You pay \$45 copay for each Medicare-covered visit. Out-of-Network You pay 50% coinsurance for each Medicare-covered visit.	In-Network You pay \$45 copay for each Medicare-covered visit. Out-of-Network You pay \$65 copay for each Medicare-covered visit.

Cost	2022 (this year)	2023 (next year)
Outpatient Surgery & Observation Services	In-Network You pay 25% coinsurance for Medicare-covered outpatient hospital surgical services.	<u>In-Network</u> You pay 25% coinsurance for Medicare-covered outpatient hospital surgical services.
	You pay \$225 copay for Medicare- covered surgery services at an ambulatory surgical center.	You pay \$225 copay for Medicare- covered surgery services at an ambulatory surgical center.
	You pay 25% coinsurance for Medicare-covered observation services.	You pay 25% coinsurance for Medicare-covered observation services.
	<u>Out-of-Network</u> You pay 40% coinsurance for Medicare-covered outpatient hospital surgical services.	<u>Out-of-Network</u> You pay 50% coinsurance for Medicare-covered outpatient hospital surgical services.
	You pay \$325 copay for Medicare- covered surgery services at an ambulatory surgical center.	You pay \$325 copay for Medicare- covered surgery services at an ambulatory surgical center.
	You pay 40% coinsurance for Medicare-covered observation services.	You pay 50% coinsurance for Medicare-covered observation services.
Physical & Speech Therapy Services	Prior authorization is required after 10 visits (combined)	Prior authorization is required after 20 visits (combined)
Prosthetic Devices	In-Network You pay 17% coinsurance for Medicare-covered prosthetics. Out-of-Network You pay 30% coinsurance for Medicare-covered prosthetics.	In-Network You pay 20% coinsurance for Medicare-covered prosthetics. Out-of-Network You pay 30% coinsurance for Medicare-covered prosthetics.
Pulmonary Rehabilitation Services (Medicare-covered)	<u>In-Network</u> You pay \$30 copay for each Medicare-covered pulmonary rehab visit.	<u>In-Network</u> You pay \$20 copay for each Medicare-covered pulmonary rehab visit.
	<u>Out-of-Network</u> You pay 50% coinsurance for each Medicare-covered pulmonary rehab visit.	<u>Out-of-Network</u> You pay 50% coinsurance for each Medicare-covered pulmonary rehab visit.

Cost	2022 (this year)	2023 (next year)
Supervised Exercise Therapy (SET)	<u>In-Network</u> You pay \$30 copay for each Medicare-covered SET visit.	<u>In-Network</u> You pay \$25 copay for each Medicare-covered SET visit.
(Medicare-covered)	<u>Out-of-Network</u> You pay 50% coinsurance for each Medicare-covered SET visit.	<u>Out-of-Network</u> You pay 50% coinsurance for each Medicare-covered SET visit.
Telehealth Services (Non-Medicare covered)	In-Network Not covered Out-of-Network Not covered	<u>In-Network</u> You pay \$0 copay for additional telehealth services when using Teladoc providers.
		<u>Out-of-Network</u> Must use Teladoc providers.
Transportation Services (Non-Medicare covered)	<u>In-Network</u> Not covered <u>Out-of-Network</u> Not covered	In-Network You pay \$0 copay for non- emergency transportation services (up to 24 one-way trips every year to plan-approved health related locations) through SafeRide Out-of-Network Must use SafeRide
Vision Care (Medicare-covered)	<u>In-Network</u> You pay \$45 copay for each Medicare-covered eye exam.	<u>In-Network</u> You pay \$45 copay for each Medicare-covered eye exam.
	You pay \$0 copay for an annual Medicare-covered glaucoma screening.	You pay \$0 copay for an annual Medicare-covered glaucoma screening.
	You pay \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery.	You pay \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery.
	<u>Out-of-Network</u> You pay \$45 copay for each Medicare-covered eye exam.	<u>Out-of-Network</u> You pay \$65 copay for each Medicare-covered eye exam.
	You pay \$0 copay for an annual Medicare-covered glaucoma screening.	You pay \$0 copay for an annual Medicare-covered glaucoma screening.
	You pay \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery.	You pay \$0 copay for one pair of Medicare-covered eyeglasses or contact lenses after cataract surgery.

Cost	2022 (this year)	2023 (next year)
Vision Care (Non-Medicare- covered Eyewear)	<u>In-Network</u> You pay \$0 copay for routine eyewear	<u>In-Network</u> You pay \$0 copay for routine eyewear
	<u>Out-of-Network</u> You pay \$0 copay for routine eyewear.	<u>Out-of-Network</u> You pay \$0 copay for routine eyewear.
	 \$150 allowance for frames every two years; \$100 allowance towards contact lenses, fitting and evaluation every two years; standard progressive lenses are covered in full every two years. Must use VSP providers to pay innetwork cost sharing for routine eye exams and routine eyewear. 	 \$150 allowance for frames every year; \$100 allowance towards contact lenses, fitting and evaluation every year; standard progressive lenses are covered in full every year. Must use VSP providers to pay innetwork cost sharing for routine eye exams and routine eyewear.
Worldwide Emergency/Urgent Care Services	In & Out-of-Network You pay \$90 copay for each emergency and urgent care visit worldwide.	In & Out-of-Network You pay \$110 copay for each emergency and urgent care visit worldwide.

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your

options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Customer Service for more information.

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" and have not received this insert by September 30th, please call Customer Service and ask for the "LIS Rider."

There are four "drug payment stages." The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you even if you haven't paid your deductible. Call Customer Service for more information.

Important Message About What You Pay for Insulin (Part D) - You won't pay more than \$35, while you are in the Coverage Gap, for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

Stage	2022 (this year)	2023 (next year)
Stage 1: Yearly Deductible Stage	The deductible is \$250.	The deductible is \$250.
During this stage, you pay the full cost of Tiers 3, 4, and 5 drugs until you have reached the yearly deductible.	During this stage, you pay \$0 - \$20 cost sharing for drugs on Tiers 1, 2, and 6 and the full cost of drugs on Tiers 3, 4, and 5 until you have reached the yearly deductible.	During this stage, you pay \$0 - \$20 cost sharing for drugs on Tiers 1, 2, and 6 and the full cost of drugs on Tiers 3, 4, and 5 until you have reached the yearly deductible.

Changes to the Deductible Stage

Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2022 (this year)	2023 (next year)
Stage 2: Initial Coverage Stage Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of	Your cost for a 30-day supply filled at a network pharmacy with standard cost sharing:	Your cost for a 31-day supply filled at a network pharmacy with standard cost sharing:
the cost of your drugs and you pay your share of the cost .	Tier 1 Preferred Generic: You pay \$5 copay per prescription.	Tier 1 Preferred Generic: You pay \$5 copay per prescription.
The costs in this row are for a one-month (31-day) supply when you fill your prescription at a	Tier 2 Generic: You pay \$20 copay per prescription.	Tier 2 Generic: You pay \$20 copay per prescription.
network pharmacy that provides standard cost sharing. The number of days in a one-month	Tier 3 Preferred Brand: You pay \$45 copay per prescription.	Tier 3 Preferred Brand: You pay \$45 copay per prescription.
supply has changed from 2022 to 2023 as noted in the chart. For information about the costs for a long-term supply or mail-order	Tier 4 Non-Preferred Drug: You pay \$95 copay per prescription.	Tier 4 Non-Preferred Drug: You pay \$95 copay per prescription.
prescription, look in Chapter 6, Section 5 of your <i>Evidence of</i> <i>Coverage</i> .	Tier 5 Specialty Tier: You pay 28% coinsurance of the total cost.	Tier 5 Specialty Tier: You pay 28% coinsurance of the total cost.
We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.	Tier 6 Select Care Drugs: You pay \$0 copay per prescription.	Tier 6 Select Care Drugs: You pay \$0 copay per prescription.
	Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).	Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).

SECTION 2 Deciding Which Plan to Choose

Section 2.1 – If you want to stay in ATRIO Choice Rx

To stay in our plan, you do not need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our ATRIO Choice Rx.

Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2023 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan
- - OR- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (<u>www.medicare.gov/plan-compare</u>), read the *Medicare & You 2023* handbook, or call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

As a reminder, ATRIO Health Plans offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from ATRIO Choice Rx.
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from ATRIO Choice Rx.
- To change to Original Medicare without a prescription drug plan, you must either:
 - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do so.
 - OR Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2023.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage Plan for January 1, 2023, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare

prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Oregon, the SHIP is called Senior Health Insurance Benefits Assistance (SHIBA).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. SHIBA counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call SHIBA at 1-800-722-4134 (TTY 1-888-370-4307). You can learn more about SHIBA by visiting their website (shiba.oregon.gov).

SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **"Extra Help" from Medicare.** People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call 1-800-325-0778; or
 - Your State Medicaid Office (applications).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through CAREAssist. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call CAREAssist at 1-971-673-0144 (TTY 711).

SECTION 6 Questions?

Section 6.1 – Getting Help from ATRIO Choice Rx

Please call Customer Service at **1-877-672-8620** (TTY only, call 711). We are available for phone calls 8 a.m. to 8 p.m. local time, seven days a week from October 1 to March 31. From April 1 to September 30 hours are 8 a.m. to 8 p.m. local time, Monday through Friday. Calls to these numbers are free.

Read your 2023 *Evidence of Coverage* (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2023. For details, look in the 2023 Evidence of Coverage for ATRIO Choice Rx. The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at **atriohp.com** (on the home page, click on the Member tab, then View my Plan). You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Visit our Website

You can also visit our website at **atriohp.com**. As a reminder, our website has the most up-todate information about our provider network (*Provider Directory*) and our list of covered drugs (Formulary/Drug List).

Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (**www.medicare.gov**). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to **www.medicare.gov/plan-compare**.

Read Medicare & You 2023

Read the *Medicare & You 2023* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you do not have a copy of this document, you can get it at the Medicare website (**www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf**) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.