



Transforming healthcare, one ride at a time

Without reliable transportation, as many as 30% of all medical appointments are missed or delayed annually, resulting in costly effects to members.

ATRIO Health Plans has partnered with SafeRide Health to provide 24 one-way non-emergent health-related transportation trips per year. You must use SafeRide for this benefit to be covered.

Health-related plan-approved locations include in-patient facilities and medical centers. Rides may be provided by taxis, rideshare services, vans, and non-emergency medical transport as determined by our transportation partner. Uber and Lyft are part of the SafeRide network and subject to availability.

Rides should be scheduled at least 48 hours in advance. Rides scheduled less than 48 hours in advance are subject to availability. You must cancel rides at least 3 hours before the scheduled pick-up time. If not, the ride will be deducted from your annual ride balance. Trips are limited to 75 miles, one-way, unless approved by the plan.



Schedule a Ride

To schedule a ride or find out how many rides you have left for the year (ride balance), please call **1-888-617-0467**, Monday – Saturday, 6 a.m. to 6 p.m., local time, or online at atriohp.com/extra-benefits.