



Changes to the
ATRIO Special Needs Plan (Willamette) (HMO D-SNP)
2024 Evidence of Coverage

November 2023

Dear Member,

This is important information on changes in your ATRIO Special Needs Plan (Willamette) (HMO D-SNP) coverage.

We previously let you know that your 2024 Evidence of Coverage (EOC) is available on our website or that you can call us to ask for a copy. Your EOC provides information about your coverage as an enrollee in our plan. This notice is to let you know there was an error in your EOC. Below you will find information describing and correcting the error. Please keep this information for your reference. The correct EOC can be found on our website at atriohp.com or by calling Member Services.

Changes to your EOC

| Where you can find the error in your 2024 EOC | Original Information | Corrected Information | What does this mean for you? |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| On page 94, Chapter 4, Section 4.1 “ <i>Services not covered by the plan (exclusions)</i> ”, under service “ <i>Naturopath services (uses natural or alternative treatments)</i> ”, your EOC states: | “Not covered under any condition” | Removal of Naturopath services from this list of excluded services | Naturopathy visits are covered by this plan in 2024 (see section 2.1 above under “Alternative (Naturopathy) Therapy Services (Non-Medicare covered)”)) |

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.



Thank you,

ATRIO Health Plans

ATRIO Health Plans is a PPO, HMO and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. ATRIO Health Plans has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Dual Eligible Special Needs Plan (D-SNP) through 12/31/2024 based on a review of ATRIO Health Plans SNP Model of Care. This document is available for free upon request in Spanish or other formats (such as large print).