



Changes to the
Saint Mary's ATRIO Freedom (PPO)
2024 Evidence of Coverage

November 2023

Dear Member,

This is important information on changes in your Saint Mary's ATRIO Freedom (PPO) coverage.

We previously let you know that your 2024 Evidence of Coverage (EOC) is available on our website or that you can call us to ask for a copy. Your EOC provides information about your coverage as an enrollee in our plan. This notice is to let you know there was an error in your EOC. Below you will find information describing and correcting the error. Please keep this information for your reference. The correct EOC can be found on our website at atriohp.com or by calling Member Services.

Changes to your EOC

Where you can find the error in your 2024 EOC	Original Information	Corrected Information	What does this mean for you?
<p>On page 48, Chapter 4, Section 2.1, Medical Benefits Chart, under benefit “Chiropractic services”, in the column titled “Services that are covered for you,” your EOC states:</p>	<p>“Our Plan has partnered with American Specialty Health to provide both Medicare-covered services, and up to 30 combined visits per year to use on supplemental chiropractic services, supplemental acupuncture services, and naturopathy services.”</p>	<p>“Our Plan has partnered with American Specialty Health to provide both Medicare-covered services, and up to 30 combined visits per year to use on supplemental chiropractic services and supplemental acupuncture services.”</p>	<p>Naturopathy services are not covered by this plan in 2024 (this should not have been included in the original EOC)</p>
<p>On page 105, Chapter 6, Section 1.1, “We must provide information in a way that works for you and consistent with your cultural sensitivities (in languages other than English, in braille, in large print, or other alternate formats, etc.)”, your EOC states:</p>	<p>[Insert translation(s) of Section 1.1.]</p>	<p>The Spanish translation of Section 1.1 has been added to replace this original information</p>	<p>This EOC now includes the Spanish translation of Section 1.1 as required by Medicare</p>

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.

Thank you,

Saint Mary's ATRIO Health Plans



ATRIO Health Plans is a PPO, HMO and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. This document is available for free upon request in Spanish or other formats (such as large print).